

The Right Tool to *Build Your Business*

Are you ready to upgrade your communications infrastructure? Utility Telecom's Hosted-PBX provides you with a big business phone system that is easy to manage, at a lower total cost of ownership than purchasing a traditional phone system. Purchase your entire system from one company and increase the quality of your communications system.

Leverage Technology

- Flexible infrastructure that grows as your business grows, with no limit on maximum size.
- Existing phone systems can easily integrate into Hosted-PBX — providing better support for home workers and satellite offices.
- Performs Moves, Adds, and Changes (MACs) at the click of a mouse.
- Tailor calling features for individuals or groups. Control call forwarding, SimRing, and contact management through our web portal.

VVX 400



VVX 600 w/Camera



Focus on Your Business — Not Your Phone System

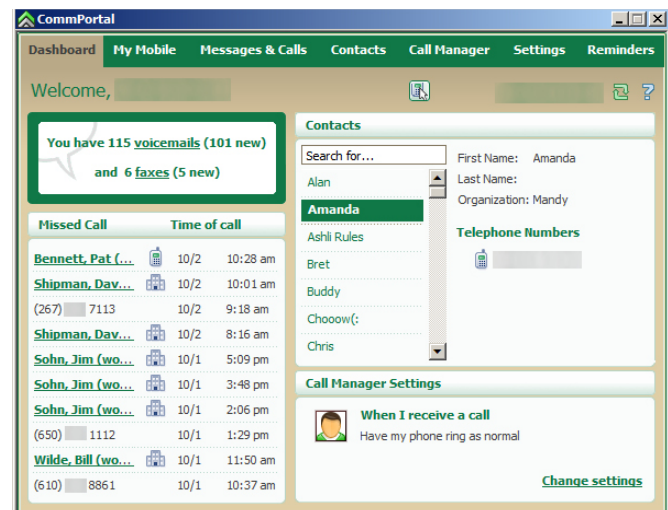
- No premises-based equipment to install, maintain, or occupy space.
- Administrators and users easily manage and control all communications features from any web browser.
- Utility Telecom's network will automatically handle calls and messages during power outages. In case of emergency, employees can forward calls to home or mobile phones.

Take Control of Your Business with G-Portal

Through our easy-to-use Hosted-PBX, you have complete control over how your phone system is set up and used. Easily make changes to your Multi-Line Hunt Groups or Multiple Area Directory Numbers, enable/disable phone settings such as call forwarding, short dial codes, sequential and simultaneous ringing, and much more.

Our Hosted-PBX service allows a central administrator (office manager, IT manager, etc.) to change settings on the phone lines for the entire business group and individual users to have the same control over their own extensions and IP phones.

With the Hosted-PBX, you receive the benefit and convenience of visual voicemail. View your missed calls and click on the voicemail you want to listen to.



Standard Hosted-PBX

Business Class Handsets	Easy to use, integrated directory, simple adds/moves/changes.
Business Group Dialing and Short Codes	Quick-dial colleagues, including those in other offices and external numbers.
Call Pickup Groups	Easily answer calls for colleagues in your work group.
Shared Line Appearance	Lines Appear on multiple phones with associated key. Great for small teams without a live receptionist.
Attendant Console	Receptionist can see who is on the phone and easily transfer
Remote Worker Support	Telecommuters become part of the main office system; improving communications and employee benefits.
Web Portal	Delegated administration to easily control system settings.
Turnkey Installation, Training, and Support	Manage your communications better by using one company for all of your business's needs.

Benefit

Premium Hosted-PBX

All of the features of the Standard package, plus...	
Unified Communications	Increase employee productivity by routing office and mobile phone voicemails to one mailbox. View and save voicemails online through a web browser.
Auto Attendant with dial-by-name directory	Ensures effective call handling and projects a professional image. Adjust based on time-of-day, or enable during closed hours only.
Multi-Line Hunt Groups (MLHG)	Maximize customer-service/support teams' productivity.
Accession	Improved productivity through streamlined control of all communications from the PC

Benefit

Company-Wide Features

Web-based Administration
Auto Attendant
Automated Call Distribution (ACD)
Shared Line Appearance
Outgoing Call Blocking
Mandatory Account Codes
Selective Call Rejection
Anonymous Call Rejection
Screening List Editing
Toll Restriction
Find Me/Follow Me
Business Group Dialing Plan
Special Intercept Announcements
Multiple Appearance Directory Number (MADN)
Multi-Line Hunt Groups
Music on Hold
Click to Call (with Desktop Assistant)
Remote Worker Support

Individual Station Features

Easy to use, integrated directory, simple adds/moves/changes.
Do Not Disturb
Messag Waiting Lamp
Attendant Console (Line State Monitoring)
Call Park/Retrieve
Directed Call Pick-Up
Short Codes (Group and Personal)
Account Codes (Mandatory and Optional)
Internal/External Caller ID Presentation
Distinctive Ringing for Internal/External Calls
Call Forwarding (Unconditional, Busy, Selective, Fixed)
Call Rejection (Anonymous or Selective)
Automatic Recall (AR) and Callback (AC)
Call Waiting (With or Without Caller ID)
Caller ID/Calling Name (Delivery and Blocking)
SimRing
SIP Call Forking
Find-Me/Follow-Me (Configurable via Web Portal)