

## The Right Tool to *Build Your Business*

Are you ready to upgrade your communications infrastructure? Utility Telecom's Hosted-PBX provides you with a big business phone system that is easy to manage, at a lower total cost of ownership than purchasing a traditional phone system. Purchase your entire system from one company and increase the quality of your communications system.

### Leverage Technology

- Flexible infrastructure that grows as your business grows, with no limit on maximum size.
- Existing phone systems can easily integrate into Hosted-PBX — providing better support for home workers and satellite offices.
- Performs Moves, Adds, and Changes (MACs) at the click of a mouse.
- Tailor calling features for individuals or groups. Control call forwarding, SimRing, and contact management through our web portal.

### T48G



### T46G



### Focus on Your Business — Not Your Phone System

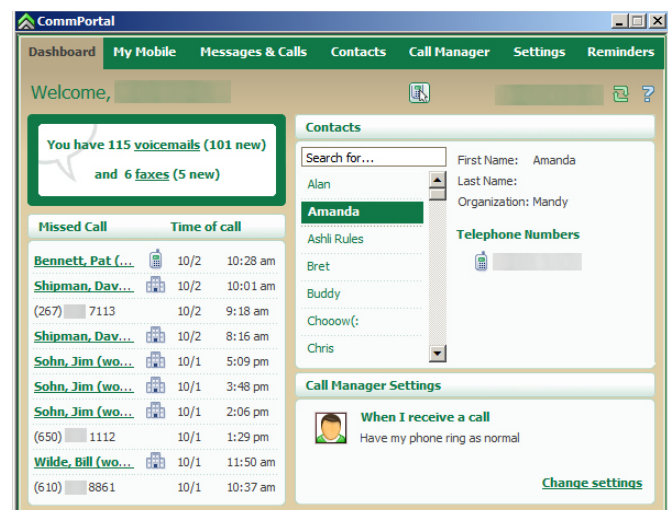
- No premises-based equipment to install, maintain, or occupy space.
- Administrators and users easily manage and control all communications features from any web browser.
- Utility Telecom's network will automatically handle calls and messages during power outages. In case of emergency, employees can forward calls to home or mobile phones.

### Take Control of Your Business with G-Portal

Through our easy-to-use Hosted-PBX, you have complete control over how your phone system is set up and used. Easily make changes to your Multi-Line Hunt Groups or Multiple Area Directory Numbers, enable/disable phone settings such as call forwarding, short dial codes, sequential and simultaneous ringing, and much more.

Our Hosted-PBX service allows a central administrator (office manager, IT manager, etc.) to change settings on the phone lines for the entire business group and individual users to have the same control over their own extensions and IP phones.

With the Hosted-PBX, you receive the benefit and convenience of visual voicemail. View your missed calls and click on the voicemail you want to listen to.



## ***Standard Hosted-PBX***

## ***Benefit***

Business Class Handsets	Easy to use, integrated directory, simple adds/moves/changes.
Business Group Dialing and Short Codes	Quick-dial colleagues, including those in other offices and external numbers.
Call Pickup Groups	Easily answer calls for colleagues in your work group.
Shared Line Appearance	Lines Appear on multiple phones with associated key. Great for small teams without a live receptionist.
Attendant Console	Receptionist can see who is on the phone and easily transfer
Remote Worker Support	Telecommuters become part of the main office system; improving communications and employee benefits.
Web Portal	Delegated administration to easily control system settings.
Turnkey Installation, Training, and Support	Manage your communications better by using one company for all of your business's needs.

## ***Premium Hosted-PBX***

## ***Benefit***

All of the features of the Standard package, plus...	
Unified Communications	Increase employee productivity by routing office and mobile phone voicemails to one mailbox. View and save voicemails online through a web browser.
Auto Attendant with dial-by-name directory	Ensures effective call handling and projects a professional image. Adjust based on time-of-day, or enable during closed hours only.
Multi-Line Hunt Groups (MLHG)	Maximize customer-service/support teams' productivity.
Accession	Improved productivity through streamlined control of all communications from the PC

## ***Company-Wide Features***

## ***Individual Station Features***

Web-based Administration	Easy to use, integrated directory, simple adds/moves/changes.
Auto Attendant	Do Not Disturb
Automated Call Distribution (ACD)	Message Waiting Lamp
Shared Line Appearance	Attendant Console (Line State Monitoring)
Outgoing Call Blocking	Call Park/Retrieve
Mandatory Account Codes	Directed Call Pick-Up
Selective Call Rejection	Short Codes (Group and Personal)
Anonymous Call Rejection	Account Codes (Mandatory and Optional)
Screening List Editing	Internal/External Caller ID Presentation
Toll Restriction	Distinctive Ringing for Internal/External Calls
Find Me/Follow Me	Call Forwarding (Unconditional, Busy, Selective, Fixed)
Business Group Dialing Plan	Call Rejection (Anonymous or Selective)
Special Intercept Announcements	Automatic Recall (AR) and Callback (AC)
Multiple Appearance Directory Number (MADN)	Call Waiting (With or Without Caller ID)
Multi-Line Hunt Groups	Caller ID/Calling Name (Delivery and Blocking)
Music on Hold	SimRing
Click to Call (with Desktop Assistant)	SIP Call Forking
Remote Worker Support	Find-Me/Follow-Me (Configurable via Web Portal)