

Utility Telecom Group's Privacy Policy

Our privacy policy has been compiled to better serve everyone who has a relationship with us – including customers (Internet, telephone, and other telecom services) and website visitors. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect, or otherwise handle your Personally Identifiable Information (PII) in accordance with our website.

How Do We Collect Your Information?

We collect information in three basic ways:

1. You Give It To Us when you subscribe to our newsletter or fill out a form
2. We Automatically Collect Information when you use our networks, products and services. For example, we use network tools to collect your call records; we collect wireless device location from our networks; and we also use cookies, web server logs and other technologies
3. We Obtain Information from Outside Sources like marketing mailing lists and other publicly available information, such as public site directories.

How Do We Use Your Information?

Any information provided by you is used to understand your needs and provide a better service. We may use your information in the following ways:

1. To administer a contest, promotion, survey or other site feature
2. To personalize your experience according to your interests
3. To ask for ratings and reviews of services or products
4. To improve our website to better serve you

How Do We Protect Your Information?

In order to prevent any unauthorized access or disclosure of the personal information that we gather, we have implemented a variety of security measures:

1. Your personal information is contained behind secured networks and is only accessible by a number of persons with special access rights, and are required to keep the information confidential.
2. All sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.
3. An external PCI compliant payment gateway handles all CC transactions. All transactions are processed through a gateway provider and are not stored or processed on our servers.

Usage of Cookies

We use cookies, a small file which asks permission to be placed on your computer or hard drive. You can choose to have your computer warn you each time a cookie is being sent, or you can choose to disable cookies. Disabling cookies may limit the full experience of our site.

Third-Party Disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personal Identifiable Information. We do not include or offer third-party products or services on our website.

California Online Privacy Protection Act

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. - See more at: <http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf>

According to CalOPPA, we agree to the following:

- Users can visit our site anonymously.
- Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.
- Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes on our Privacy Policy Page. You can change your personal information by logging in to your account.

How does our site handle Do Not Track signals?

We honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third-party behavioral tracking?

It's also important to note that we allow third-party behavioral tracking

COPPA (Children Online Privacy Protection Act)

We do not intentionally market to children under the age of 13 years old, nor do we knowingly collect personally identifying information from anyone under the age of 13.

Fair Information Practices

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

- We will notify you via email within 1 business day.
- We will notify the users via in-site notification within 1 business day

[CAN-SPAM Act](#)

We follow the main requirements in accordance with the CAN-SPAM act.

We collect your email address in order to:

- Send information; respond to inquiries; and/or other requests or questions
- Market to our mailing list or continue to send emails to our clients

If at any time you would like to unsubscribe from receiving future emails, you can:

Follow the instructions at the bottom of each email and we will promptly remove you from ALL correspondence.

[Links to other websites](#)

This site may contain links to other websites of interest. We cannot be responsible for the protection and privacy of any information which you provide while viewing such sites; such sites are not governed by this privacy statement.

[Contacting Us](#)

If there are any questions regarding this privacy policy, you may contact us using the information below.

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