

The CTF program was established in 1996 by the California Public Utilities Commission to assure the affordability of telecommunications services to targeted public service organizations. The program is funded through a surcharge on all intrastate telecommunications services provided in California. The collected funds are used to fund discounts on Eligible Telecommunications Services for the following qualified organizations in California:

- Schools (Private or Public)
- Libraries
- Community-Based Organizations
- Hospitals & Health Clinics
- Community Colleges

The CTF program provides a 25% discount on eligible voice services and a 50% discount on eligible broadband internet and data services to qualified organizations.

Services Covered Under the Discount

- Asynchronous Transfer Mode (ATM)
- Digital Subscriber Line (DSL)
- DS-1, DS-3
- Ethernet
- Fiber
- Integrated Services Digital Network
- OC-1, OC-3, OC-12, OC-N
- Switched Multimegabit Data Service
- T-1, T-3, Fractional T-1
- Telephone dial-up
- Wireless
- Wide Area Networks (WAN)

Long Distance, extra features, usage, equipment, and so on are not eligible for CTF discounts. For bundled products/services that combine eligible and non-eligible services, carriers must allocate charges and calculate discounts on only the eligible service components.

Eligible organizations must apply to the California Public Utilities Commission for approval for CTF discounts. For official program requirements including eligibility, application process, instructions and eligible services, please refer to the CTF website. (link to <http://www.cpuc.ca.gov/ctf/>)

Approved Applicants

Approved applicants should submit a copy of their CTF approval letter to a Utility Telecom Customer Care representative within 30 days of the date of the approval letter. If this is done, the effective date of the CTF discount will be the date the CPUC received your CTF application. Otherwise, the effective date will be the date that you provide your approval letter to Utility Telecom. It may take one or two billing cycles for the CTF discount to be reflected on the invoice.

CALIFORNIA TELECONNECT FUND (CTF)

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